

REMINDER:

Medical Pharmacy (J Code) Prior Authorizations

This bulletin pertains to drugs that are paid under the medical coverage benefit, administered by practitioners in Physician Offices, Outpatient Facilities, and Home Infusion Centers.

Authorization must be obtained from Magellan Rx before services are provided.

- Requests can be made via:
 - 1) the portal at ih.magellanrx.com
 - 2) by calling 800-424-8241
- Urgent Requests are completed within 24 hours from receipt of receiving all necessary information.
- Routine Requests are completed within 72 hours from receipt of receiving all necessary information.
- Retrospective requests will not be reviewed.

Magellan Rx offers **peer to peer discussions (P2P)** prior to any adverse determination.

- A Magellan Rx clinician (e.g. clinical pharmacist) reaches out to the provider during the clinical review process to clarify or receive additional information to support the request.
- The clinician explains the medical necessary criteria (MNC) required for approval.
- The provider has the opportunity to speak with a Physician Clinical Reviewer (PCR) to explain their case for an off-policy approval. If sufficient supportive evidence is provided the PCR can allow an off-label approval.
- Utilizing this service would eliminate the need for reconsideration (if applicable) or appeal.