

# CMS Training Opportunities

Upper Peninsula Health Plan (UPHP) encourages all providers to take advantage of the upcoming CMS Medicare-Medicaid Coordination Office webinar training opportunities:

## **Culturally Competent Direct Care: Meeting the LTSS Needs of Diverse Dually Eligible Beneficiaries**

**Date/Time:** July 25, 12:30 to 2 p.m. ET

**Intended Audience:** All providers, including long-term supports and services providers, nursing facilities, adult daycare programs, assisted living facilities, home health care, community-based agencies, and staff at Medicare-Medicaid Plans.

This webinar will help providers:

- Recognize the diverse needs and preferences of dually eligible beneficiaries for culturally sensitive direct care services, such as communication, food, and physical touch.
- Identify strategies that can be used to meet the cultural and linguistic needs, values, and preferences of diverse beneficiaries.

### **Register:**

[https://www.resourcesforintegratedcare.com/CulturalCompetency/2019\\_CC\\_Webinar/Direct\\_Care\\_Workforce](https://www.resourcesforintegratedcare.com/CulturalCompetency/2019_CC_Webinar/Direct_Care_Workforce)

## **Diagnosing and Treating Dementia – Current Best Practices**

**Date/ Time:** July 30, 11:30 a.m. to 1 p.m. ET

**Intended Audience:** All providers and front-line staff treating Medicare Advantage and Medicare-Medicaid Plan members.

- This interactive webinar will describe best practices and guidelines for diagnosing and assessing dementia among older adults who are dually eligible and will provide an overview of current evidence-based treatments.

### **Register:**

[https://www.resourcesforintegratedcare.com/GeriatricCompetentCare/2019\\_GCC\\_Webinar/Diagnosing\\_and\\_Treating\\_Dementia](https://www.resourcesforintegratedcare.com/GeriatricCompetentCare/2019_GCC_Webinar/Diagnosing_and_Treating_Dementia)

## **Disability-Competent Care Conversation on Access with ADANN**

**Date/Time:** July 31, 2 to 2:30 p.m. ET

**Intended Audience:** Providers, home care agency administrators, social workers, office staff, and health care facilities interested in improving accessibility.

This webinar will:

- Focus on health care facility accessibility, including physical and communication barriers that may impede participants with disabilities from receiving care.

### **Register:**

[https://www.resourcesforintegratedcare.com/DisabilityCompetentCare/2019\\_DCC\\_Webinar\\_Series/Conversation\\_on\\_Access](https://www.resourcesforintegratedcare.com/DisabilityCompetentCare/2019_DCC_Webinar_Series/Conversation_on_Access)

**QUESTIONS?** Contact the UPHP Provider Relations Department at (906) 226-4285.