

June 2024 Provider Bulletin

Transportation Reminder

Nursing and swing bed facilities are responsible for arranging, facilitating and paying for all non-emergency non-ambulance transportation as this is covered in the facility per diem rate. This includes patients being newly admitted from hospitals or other facilities that are not already in your care, appointments outside the nursing home, in the community and beyond, including “borderland” providers while they are in your care.

Complete guidance is outlined in the Michigan Medicaid Provider Manual in the “Nursing Facility” chapter, Transportation-Section 10.37. The following is an excerpt of the guidance:

10.37.A. NON-EMERGENCY NON-AMBULANCE TRANSPORTATION

The nursing facility is responsible for non-emergency non-ambulance transportation for all Medicaid beneficiaries, including Medicare/Medicaid beneficiaries when Medicare is covering the cost of the care. This transportation includes transport to medical appointments/treatment not available in the facility (i.e. dialysis treatment), as well as when the facility arranges for services to be provided at the facility (i.e. hearing aid dealer; transportation costs of portable x-ray equipment and personnel). The facility must either arrange or provide transportation.

UPHP provides the non-emergency transportation to UPHP covered appointments and services once the member has been discharged from your care, including day of discharge. UPHP members can learn more about the transportation benefit online at uphp.com/transportation or by calling 1-800-835-2556.

Additional Resource

Providers can also refer to Michigan Department of Health and Human Services L letter 18-66 at https://www.michigan.gov/documents/mdhhs/L_18-66_639896_7.pdf.

Questions?

For questions regarding UPHP Non-Emergent Medical Transportation, please reach out to UPHP Transportation at (906) 225-7085. For questions related to provider contracting, contact UPHP Provider Relations at (906) 226-4285.