



Bimonthly

PROVIDER NEWSLETTER



August 2025

Welcome to UPHP's Bimonthly Provider Newsletter. This is your one-stop shop for all the latest news and updates from Provider Relations. This newsletter is a collaborative project that allows us to distribute important information from various departments at UPHP. This will be sent out to all Office Manager email addresses currently on file and will occur bimonthly on the 15th.

You can also view previous Provider Newsletters and other vital communications by visiting our [UPHP Provider Resources](#) page.

Please forward this to others within your facility as needed. Please contact [UPHP Provider Relations](#) to update any email addresses or request additional ones to be added to the distribution.

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Clinical



Complex Case Management

UPHP's Complex Case Management (CCM) program is designed to help you in managing the care

of your members who have:

- Diabetes
- Congestive heart failure
- Hypertension
- Uncontrolled asthma
- Chronic pain
- Other complex conditions

[READ THE FULL ARTICLE HERE](#)

UPHP Clinical Advisory/Utilization Management Committee Meeting Update

The Upper Peninsula Health Plan (UPHP) Clinical Advisory/Utilization Management Committee (CA-UM) held its quarterly meeting on June 11, 2025. The Committee members reviewed and approved the following Clinical Practice Guidelines:

- MQIC – Adult Preventive Services ages 50-65+

[READ THE FULL ARTICLE HERE](#)

Looking for Resources on Substance Misuse?

Upper Peninsula Health Plan (UPHP) has a resource link on its webpage connecting staff, members, and providers to the “Start Your Recovery” website. This website is dedicated to:

- Education about addiction, including different types of addiction
- Education on signs of a problem
- Treatment and recovery options
- Tips for staying sober

[READ THE FULL ARTICLE HERE](#)

Chlamydia: Are We Testing Enough?

It’s easy to underestimate a silent infection, but the rate of sexually transmitted infections (STIs) continues to rise, with chlamydia being a top offender. Most prevalent in young men and women, chlamydia can have significant long-term health consequences if not treated timely and appropriately. Screening rates for women ages 16 – 24 with UPHP coverage decreased in measurement year (MY) 2024, to below the National Healthcare Effectiveness Data and Information Set (HEDIS) Measurement Year (MY) 2023 All Lines of Business (LOB) 10th benchmark percentile of 43.53%.

[READ THE FULL ARTICLE HERE](#)



Bridging Gaps Between Medical and Behavioral Health Care Providers

UPHP partners with NorthCare Network, the region's only Prepaid Inpatient Health Plan (PIHP), to provide comprehensive medical, behavioral, and substance use coverage.

[READ THE FULL ARTICLE HERE](#)

Celebrating Success: How the 2024 Healthy Kids Healthy Futures Campaign Is Making A Difference

Results are in for the 2024 Healthy Kids, Healthy Futures campaign (HKHF) and they solidify what a positive impact participating clinics are having on kids across our region! The Upper Peninsula Health Plan and Upper Peninsula Health Group co-hosted campaign brings fun and prizes while focusing on preventive health for children and young adults. Emphasis is placed on care gap closure for well-care visits, immunizations, developmental screenings, and lead testing, while also sharing relevant resources related to mental health, tobacco and vaping, social media, nutrition, and physical activity.

[READ THE FULL ARTICLE HERE](#)

Tobacco Cessation Resources

An effective resource available for members to assist with smoking cessation is a quitline. Quitlines are an evidence-based resource that includes support such as counseling, referrals to local programs, and medications for those who want to stop smoking. Members may utilize the free Michigan Tobacco Quitline by calling 1-800-784-8669.

ADD/ADHD Prescribing & Follow-Up

As the school year begins, so comes the resumption of prescriptions for attention-deficit/hyperactivity disorder (ADHD) for those who took a summer break from their medication. For many, this break in filling ADHD medication will put them back into the Healthcare Effectiveness Data and Information Set (HEDIS) measure, Follow-Up Care for Children Prescribed ADHD Medication (ADD). This happens when a child between the ages of 6 – 12 years has a period of 120 days or more between ADHD medication dispensing events.

[READ THE FULL ARTICLE HERE](#)

Compliance



Medical Records Documentation and Maintenance Standards

UPHP requires medical records to be maintained in a manner that is current, detailed, and organized to facilitate communication/coordination of care and support the services that were provided.

[READ THE FULL ARTICLE HERE](#)

Customer Service

Transportation Benefit Information

UPHP wants to ensure that we are providing the most efficient route for obtaining information for our providers and members. UPHP is proud of the services that we provide to the community, however did you know that UPHP is not able to assist with Medicaid eligibility, Medicaid applications, and Medicaid redetermination?

Pharmacy

We Treat Hep C

Chronic hepatitis C virus (HCV) infection is a significant public health concern, affecting millions of people worldwide. Studies estimate that over 69,000 Michiganders are currently living with hepatitis C, and that almost half of this population is unaware of their infection. Fortunately, advances in antiviral therapy have led to the development of direct-acting antivirals (DAAs), which offer a highly effective and well-tolerated treatment option for HCV.

Upper Peninsula Health Plan is proud to be part of the We Treat Hep C initiative in Michigan, which aims to eliminate HCV in our state by expanding access to DAA therapy. The initiative provides resources and support to health care providers, pharmacies, and patients to increase the number of individuals with HCV who are diagnosed and treated. Since April 1, 2021, over 598,480 individuals in Michigan have been screened for Hepatitis C, and over 7,289 have started treatment.

[READ THE FULL ARTICLE HERE](#)

Medicaid Common Formulary and UPHP-Specific Formulary Changes Effective Aug. 1, 2025

Effective Aug. 1, 2025, in alignment with the Michigan Department of Health and Human Services (MDHHS) and with the approval of the UPHP Clinical Advisory Committee, the UPHP Medicaid formularies have been updated with the changes linked below.

[READ THE FULL ARTICLE HERE](#)

Prescription Drug Monitoring Program Requirement for Providers

Upper Peninsula Health Plan wants to remind all prescribers of the federal Medicaid requirements that apply to prescribers of controlled substances to Medicaid beneficiaries. The purpose of these requirements is to protect Medicaid beneficiaries by strengthening program integrity and care quality.

[READ THE FULL ARTICLE HERE](#)

Provider Relations



UPHP
UPPER PENINSULA HEALTH PLAN

**2025
PROVIDER
IN-SERVICE**

Save The Date

Join us for networking and sessions featuring UPHP tools and resources, upcoming initiatives and educational presentations.

Thursday, Sept. 25th
10 a.m. — 2 p.m. ET

**Northern Center Ballroom at
Northern Michigan University**
1401 Presque Isle Avenue • Marquette, MI 49855

Win Raffle Prizes! Lunch and snacks will be provided!

Who Should Attend:

- Health Administration Staff
- Office Managers/Supervisors
- Providers
- Clinic Quality Staff

Risk Adjustment



Getting it Right: Top 10 Risk Adjustment Documentation Oversights & Fixes

Welcome to the third installment in our new series, Getting it Right: Top 10 Risk Adjustment Documentation and Coding Opportunities. Accurate provider documentation is key to proper diagnosis coding, reimbursement, and quality care.

[READ THE FULL ARTICLE HERE](#)

UPHIE



UPHIE



Seamless, Secure Access to Critical Health Data

- Web-based, cross-platform access to a comprehensive patient data vault
- Automated updates and real-time alerts to keep you informed
- Effortless participation in data-sharing initiatives with other health care organizations



Maximize Incentive Opportunities

- Fulfill eligibility for various BCBSM incentive programs through UPHIE use cases
- Leverage PGIP incentives by participating in key programs like ADT



Enhance Patient Care and Efficiency

- Instantly access up-to-date patient data, including diagnoses, lab results, and care transitions
- Securely send and receive direct messages with health care organizations for seamless coordination



Support Community Health Initiatives

- Contribute to statewide and local health efforts by sharing immunization records, critical test results, and other essential data

For more information please contact: Hannah Marinoff, hmarinoff@uphcs.org, 906-225-6741

UPHP Assist



Prior Authorization Reminders

Please check the UPHP Prior Authorization/Notification Grid for requirements before submitting a prior authorization (PA). In some instances, prior authorization may not be needed. The UPHP Prior Authorization/Notification Grid is located on the UPHP website at <https://www.uphp.com/providers/authorization-process/>.

[READ THE FULL ARTICLE HERE](#)

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